Leading South Carolinians to Stability

THE BENEFIT BANK of South Carolina

Our mission is to lead South Carolinians to stability by providing innovative and efficient access to quality of life resources.

Our vision is to see stabilized, healthy communities.
Thank You for Supporting SC Thrive

It’s been a great first year!

We have completed our first year of operation as SC Thrive! As you may know, we started as The Benefit Bank of SC (TBB-SC), a program of the South Carolina Office of Rural Health five years ago. With strong community partnerships, innovative training programs and growing expertise, we saw the need to go beyond our one program and become an independent organization. I am very grateful for the vision and commitment given to this new endeavor by SC Thrive’s founding Board of Directors and especially grateful to Susie Shannon for her leadership as Board Chair. I also want to thank BlueCross BlueShield of South Carolina Foundation and The Duke Endowment for their support in launching The Benefit Bank of SC and sustaining it as we grew into SC Thrive.

We continue to connect people to resources and empower community benefit organizations all across the state with The Benefit Bank program and many others. The staff at SC Thrive has amazed me with their commitment to serving and innovation, all while moving furniture, painting walls, and setting up a new main office. I’d also like to thank our sites, counselors, partners, and funders for going on this journey with us and embracing SC Thrive as a partner in creating healthy, stable and thriving communities in South Carolina!

SC Thrive Founding Board of Directors

Sue-Ann (“Susie”) Gerald Shannon
Board Chair
Director of Research, Palmetto Institute & General Counsel, Lake City Partnership Council

Harvey L. Galloway
Board Vice Chair
Executive Director, BCBS SC Foundation

Susan Witkowski
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Graham Adams, PhD
Chief Executive Officer, South Carolina Office of Rural Health

Sam Cook
Sustainable Forestry Program Director, Center for Heirs’ Property Preservation

Cathy Easley
Director of Integrated Community Systems, Trident United Way
At SC Thrive, we are amazed and encouraged by our active Benefit Counselors who use our online system. These trained counselors serve South Carolinians by assisting them in applying for benefits such as Medicaid, SNAP (food stamps), filing taxes, and more. Counselors work in the far reaches of rural life, amid the hustle of our inner cities, and everywhere in between. Some are volunteers at church food pantries or libraries while others are directors, receptionists or case workers in shelters, job centers, health facilities, or schools. We received this note from one of our Benefit Counselors, Alecia Klauk, describing the work they do every day. She wrote:

I am at the food pantry, where I have been serving for at least two years. As I was moving through the waiting room, I recognized an older gentleman. He stopped me and then grabbed my hand, with a huge smile on his face. I remember that I had completed his Medicaid application eight or nine months earlier.

I remember his situation well. He seemed to have several health issues, and to be honest he probably had some mental deficiencies as well. I remember that he had no one to help him complete the paperwork, and he could not do it on his own. I suspected that at his age that was why he had never applied for Medicaid. Since the QuickCheck in TBB indicated four stars, he was likely eligible for medical coverage and other benefits. I assisted him in his applications.

But today was different. He was excited and upbeat. He told me, “Everything came through!” Meaning that he received his eligibility determination for Healthy Connections Medicaid and enrolled in a plan. I was thrilled to hear his good news! He went on to share that he wanted me to know, but had returned to the food pantry on days I was not serving. His amazing news was that since being approved for Medicaid, he had stents put in his heart and had been treated for prostate cancer. He was now doing great.

As he got up, he threw his arms around my neck and thanked me again. What a precious man! All I could think is that this work is so beyond forms and applications. For some, it is life and death. This man would have very well died alone. His family is gone and very few even know he exists, much less his struggles. But now, he feels included in the flow of life where help is available. That is extraordinary! I wanted you to know about this dear man. This work is sacred and life-saving. We are all honored to touch it.
In 2014, SC Thrive supported...

- 324 ACTIVE SITES covering each SC region
- 685 ACTIVE BENEFIT COUNSELORS
- 11 CHARITYTRACKER Networks

In 2014, SC Thrive recorded...

- 55% increase in Households Served
- 38% increase in Number of Applications
- 30% increase in People Filing Taxes

CONTACT CENTER
- 6,408 Health Care Applications taken by SC Thrive Contact Center Staff in 2014

CREDIT COUNSELING
- 441 People connected to credit counseling via SC Thrive Contact Center in partnership with Money Management International

OUTREACH & EDUCATION
- 149,346 People informed & educated about the Affordable Care Act and how to apply for health insurance. Additionally, 5,880 educated about the new Healthy Connections Prime.

126 Trainings with 1,164 Participants

- MHFA: 76 People certified in Mental Health First Aid, a national program to teach the skills to respond to the signs of mental illness and substance use
- MVP: 91 People attending Military & Veterans Program Training in preparation for the launch of MVP Initiatives
- Security Awareness: 351 People certified in ways to protect organizational and client data while using technology

I Thrive...You Thrive...SC Thrives!

The team at SC Thrive is committed to our partners, site development and support, and serving the citizens of South Carolina every day. In 2010, we started out as The Benefit Bank of SC program with one director and a small team of regional directors. Today we are a dynamic, stand-alone nonprofit organization with over 25 employees. The culture of SC Thrive is mission-driven with a commitment to personal and professional development.

In 2014, Executive Director Tricia Richardson participated in Leadership South Carolina and she and several staff members have completed Duke Nonprofit Management Certification and Francis Marion Nonprofit Leadership Institute. Staff attended technology and training conferences to bring innovation and tools back to the people and organizations in South Carolina. All SC Thrive trainers attended the Bob Pike Train-the-Trainer workshop, certified by the Association of Talent Development (ATD), to sharpen their skills as trainers and increase the level of engagement for trainees. Additionally, all staff participate in Toastmasters to polish presentation and public speaking skills at monthly staff meetings. SC Thrive is the only nonprofit Toastmasters Group in South Carolina.

- Tricia Richardson
  Executive Director

CORE VALUES

Innovation  Integrity  Compassion  Focus
Inclusiveness  Outcomes  Professionalism
Training Certifications Offered:
- Benefit Counselor
- Tax Counselor
- Military & Veterans Benefits
- Pro & Document Management
- Security Awareness
- Financial Wellness
- Adult Mental Health First Aid
- Youth Mental Health First Aid
- CharityTracker Plus

Community Education Offerings:
- Healthy Connections Medicaid
- Affordable Care Act
- Healthy Connections Prime
- Budget Simulation
- Money 101
- Poverty Simulation

2014 Benefit Applications Supported:
- Supplemental Nutrition Assistance Program
- Medicaid & Children’s Health Insurance Program
- State & Federal Tax Filing
- Temporary Assistance for Needy Families
- Military & Veterans Request for Records
- Military & Veterans Education & Housing
- Free Application for Federal Student Aid
- Voter Registration
- Medicare Rx Extra Help
- Welvista (Rx Assistance)
- SC Property Tax Exemption
- Medically Indigent Assistance Program
- Refugee Assistance

Training Highlight: Mental Health First Aid

SC Thrive is certified to offer MHFA to our counselors and the community. Every day SC Thrive Benefit Counselors across the state help vulnerable people with valuable applications for food, medical, housing, education, and financial assistance. Many of the people assisted, such as the elderly, veterans, and people living below poverty level, are at risk for mental health issues and crises.

According to the World Health Organization, approximately 15% of adults age 60 and over experience a mental disorder and an overwhelming majority of people with mental and psychosocial disabilities are living in poverty. The RAND Center for Military Health Policy Research says that 20% of Iraq and Afghanistan veterans experience post-traumatic stress disorder or major depression.

Mental Health First Aid skills are essential for those who serve the public good. As one of our MHFA trainees shared, “This is going to help me perform my job SO MUCH BETTER!”
In 2014, SC Thrive made a commitment to expand our service offerings to meet the growing needs of veterans, service members and their families. Lance Newman was brought on board to serve as Director of Military and Veterans Programs. He served 22 years in the United States Marine Corps earning the rank of Chief Warrant Officer 4.

Lance heads up MVP with the support and expertise of the MVP Advisory Team. These volunteer leaders help guide, direct and make connections so that SC Thrive works collaboratively across the state. “The men and women on this team care deeply about military and veterans’ issues and honoring men and women for their service. All of them are making a difference in the lives of veterans and service members in some way,” shares Lance.

Applications specifically for veterans and their families were added to the growing menu of our resources. Through SC Thrive, veterans, current service members and their family members may learn about benefits, request military records, and apply for VA education and housing benefits. The new Veterans Self-Serve option uses a standard question-and-answer interview format, making it easier to understand, fill out, and submit applications.

According to Newman, “This new service comes just in time to assist the large number of military personnel expected to leave service with the proposed cuts in military spending in the coming year. As a veteran myself, I know what a critical time the transition from military to civilian life is for the veteran and his or her family. We are dedicated to helping make that process smoother and easier.”

Honor to the soldier and sailor everywhere, who bravely bears his country’s cause. Honor, also, to the citizen who cares for his brother in the field and serves, as he best can, the same cause.

— Abraham Lincoln
Growing CharityTracker Networks

CharityTracker is a web-based system that allows community agencies and service providers to share and track client data. It is a real time referral tool, enhancing communication between agencies, better serving their clients holistically. It allows community organizations to share case management and report statistical data together and separately. SC Thrive is the official CharityTracker liaison for the state of South Carolina, with 11 networks formed.

“CharityTracker has been an excellent tool. It allows us to easily see a client’s history and know where they have been so we can be more effective and strategic in our assistance. We can see what another agency assisted with so we can reduce duplication of services or follow up on a goal the client set with another agency’s case manager.”

- Jessica McKinney, Upstate Family Resource Center, Greenville
A Message from Susie Shannon, Board Chair

We hear from time-to-time the phrase, “moving from success to significance.” In my day job, and in my personal board service to SC Thrive and its mission of improving the lives of our clients – South Carolina’s families – I often ask: “How should we evaluate the success of our programs? How do we measure significance in accomplishing our mission?” It can be challenging to be successful if we live and operate in less-than-thriving communities.

In this report, you can read for yourself the numbers and statistics demonstrating startling outputs: In just five years, we assisted over 91,000 household members and captured nearly $200 million for South Carolina families through The Benefit Bank of South Carolina program. We have provided countless training deliverables with our community and agency partners to better deploy needed social services. Those measures could be called “success.”

What motivates and keeps me involved, however, is the real impact of our work as told by the stirring personal stories of our clients, such as a young veteran’s wife reaching out for food and housing application assistance while her husband begins the healing process from PTSD, or the elderly man with slight mental disabilities being carefully and graciously walked through the Medicaid application so he can visit the doctor for the first time in many years. That is what I call “significance.”

For us, it is not about crafting the perfect mission and vision statements or building yet another institution. SC Thrive is about working to build strong, broad cross-sector alliances; to bridge technology gaps with our social service agencies; to be conscientiously-governed; and to intelligently deploy scarce resources for the betterment of our citizens.

We are extremely grateful to our generous philanthropic funders and sponsors and to our dedicated and tireless staff and partners in helping us to foster a collaborative environment to assist South Carolina families. We are thankful to the South Carolina Office of Rural Health for incubating the programs, developing the staff, and providing unwavering leadership at such an economically-volatile time.

Most especially, we honor our clients for allowing us to serve as an innovative resource to help improve their financial, health, and household stability.
THE BENEFIT BANK of South Carolina

2010-2014 Impact Report

78,420 total TBB-SC applications

Total estimated cumulative value of all applications filed, 2010-2014.

78,420 total TBB-SC applications

Total number of all applications filed through TBB-SC including SNAP, Health, Taxes, Voter Registration, FAFSA, TANF and others.

FOOD

24,767

Eligible Households assisted with Supplemental Nutrition Assistance Program applications, 2010-2014

Estimated Value: $57.6 M

HEALTH

29,395

Eligible Households assisted with Health applications: Medicaid, Children’s Health Insurance Program, Prescriptions and others, 2010-2014

Estimated Value: $103.6 M

TAXES

9,131

People filing Federal & State Taxes through TBB-SC, including 772 people filing back taxes, 2010-2014

Estimated Value: $16.5 M

91,676 Household Members assisted by TBB-SC

EDUCATION

605

Individuals assisted in filing for Federal Assistance for Student Aid, 2010-2014

Estimated Value: $2.3 M

TANF

3,660

Families assisted in applying for Temporary Assistance for Needy Families, 2010-2014

Estimated Value: $8.9 M

VOTE

936

People Registering to Vote using TBB-SC, 2010-2014

Families in South Carolina were leaving millions in federal funds for assistance unclaimed, yet still struggled with food insecurity, health care issues, and basic needs. They were not accessing resources or applying for help. In 2008, The Palmetto Institute started asking why this was happening and how things could change. Upon researching how this resource gap was being solved in other states, like North Carolina and Ohio, Susie Shannon was introduced to The Benefit Bank (TBB).

“At that particular time all of our tax research had told us that if nationally we had a recession, South Carolina would be hurting. Little did we know that it would be coming sooner than later. We knew from our previous research that the lower income strata would be hardest hit. If we didn’t help the poorest among us with an aggressive innovative program, our state, as a whole, suffers. We wanted to act now and have a safety net so when the economy did improve, people wouldn’t have to travel up so far.”

– Susie Shannon, Palmetto Institute

In less than a year, TBB-SC officially formed as a program under the direction of the South Carolina Office of Rural Health. BlueCross BlueShield of South Carolina Foundation and The Duke Endowment were initial funders. Karen Papouchado was chosen as TBB-SC Director, having championed other successful initiatives including the launch and growth of the South Carolina Free Clinic Association with Susan Witkowski, Executive Director of the Community Medical Clinic of Kershaw County.

“In searching for a computer-based system that would link community organizations with each other and with the data and resources needed to help their clients, we realized TBB had the potential to do that on a grand scale. I was excited to get to work.”

– Karen Papouchado, Director of Special Projects & Innovation
The History of The Benefit Bank of SC & The Evolution of SC Thrive

To download the complete historical narrative visit www.scthrive.org.

From an Application to Empowerment

Almost from the start, TBB-SC heavily promoted the Self-Serve Tax filing option. Our staff believed this was a step to empowering people with new skills and moving them toward taking control of their own finances, in addition to being a cost savings. Melanie Colclough, former SC Thrive Deputy Director, shares one of her early tax clinic experiences: “There was an older woman who came and asked me if I was the tax lady. I told her no, but I could help her do her own taxes – that took her back a bit. She was nervous, but I was reassuring while assisting her. It took about 30 minutes, but she finally sat down at a computer. I watched her as she cheered herself on with each step. She was so proud of herself when her taxes were filed and as she hit ‘submit’ she exclaimed, ‘I’m going to show everyone how to do this!’ This dear lady just needed the tools and the permission to help herself.”

Early Adopters & Partners

One of the first organizations to embrace TBB-SC was Trident United Way (TUW) in Charleston. Cathy Easley, Director of Integrated Community Systems at TUW shares, “We were invited to a meeting in Columbia where TBB-SC was being presented. We absolutely loved what we saw! At TUW we were moving people towards financial stability and looking for programs to support that. If you don’t stabilize families first, then you can’t help them through the process of getting a job. These applications being done through TBB are work supports and can lead to financial stability.” In addition to stabilizing families, Easley credits TBB-SC with helping expand their capacity geographically.

In the Pee Dee and Coastal areas of the state, Sam Cook, former Executive Director of Carolina Human Reinvestment, was a key partner. Sam was instrumental in opening doors with community organizations and remains a great collaborative partner today.

Another key partnership was formed early on when TBB-SC was introduced to business woman and philanthropist, Darla Moore. Moore's work with Lake City Community Foundation and Palmetto Institute were bringing revitalization to multiple sectors across the Lake City area and the Pee Dee region. Moore introduced TBB-SC to leaders in those communities in October 2010 and a site was quickly established at the Lake City Public Library with the Lake City Community Foundation funding positions at the site.
If you are hungry and your children are hungry and you don’t know where your next meal is coming from, that’s all you can think about. If you don’t stabilize families first, then you can’t help them through the process of getting a job. These applications being done are work supports and can lead to financial stability.

- Cathy Easley, Trident United Way

### Inspiring Collaboration & Innovation

Dedication and flexibility to the mission of TBB-SC by our staff is a key factor in the success of the program launch and continued sustainability. As the leader of the team, Karen Papouchado shared her vision, knowledge and connections with her colleagues making sure TBB-SC was always in good hands. In late 2011, a succession plan for Papouchado was put in place and Tricia Richardson became Director of TBB-SC. Papouchado moved her focus to securing grants and contracts for program sustainability and today serves as SC Thrive Director of Special Projects and Innovation.

It is a spirit of innovation, both from Papouchado and Richardson, that has moved TBB-SC towards new initiatives. “We have continually deepened alliances with our governmental partners – as their applications and programs adapt to changes, so do ours. We work to understand the needs of our partners and the needs of the people. We serve as a gateway, continually working with our technology partners to innovate and expand for the success of everyone involved as well,” says Richardson. These partnerships are not only deep, they are wide. SC Thrive has worked with South Carolina Department of Health and Human Services (SCDHH), South Carolina Department of Social Services (SCDSS), Social Security Administration, South Carolina Disability Determination Services, Office of Regulatory Staff, Office of Adolescent Health, South Carolina Lieutenant Governor’s Office on Aging, Internal Revenue Service, Department of Corrections, and others.

### Milestones with Medicaid

A major milestone occurred in July 2012 when TBB-SC submitted the first Medicaid application electronically to SCDHHS. Just a year later, that partnership with SCDHHS allowed TBB-SC to open a Contact Center and complete applications for Medicaid over the phone. “We have had the opportunity to pilot projects for new and innovative models. We have taken the data from these projects and improved upon statewide processes,” says Richardson.
“TBB-SC is the ultimate “one-stop shop” - a web-based system that eliminates the inefficiency and confusion that so often keeps people from getting the support they need. TBB-SC turns programs on paper into resources in hand.

- Harvey Galloway, BlueCross BlueShield of South Carolina Foundation

From a Program to an Organization

With strong training programs, significant community and state partnerships and growing expertise, TBB-SC had transformed into a very different entity. The need to become an independent organization became apparent and talks of forming a nonprofit came to light.

In January 2014, SC Thrive was born. This nonprofit would have TBB-SC as one of its signature programs, but had an expanded mission and vision with the same dedicated people and quality technology, trainings, and programs. SC Thrive moved into its own office space in north Columbia, housing an expanded Contact Center and state-of-the-art training and collaboration space.

“I am personally encouraged by the way people are very excited about supporting the work of SC Thrive. We have had many champions along the way. Our initial Director of Training, MJ Maurer, held everyone to a high standard of training. Tricia understood that training met a need for our sites, benefit counselors and the community at large,” shares Melissa Watson, SC Thrive Director of Programs & Operations.

SC Thrive continually asks how to build the capacity of organizations while improving the work between counselors and clients. This focus on training has led to new endeavors, such as Mental Health First Aid, Financial Wellness Training, Poverty Simulations, and Affordable Care Act Training. In addition, SC Thrive also pilots new applications and community education initiatives. In the first year, Military and Veterans’ Programs was formed to help veterans and service members with applications for housing and education benefits. We also have a pilot project underway to assist individuals with Social Security Disability Insurance and Supplemental Security Income applications that will benefit veterans and non-veterans with the cumbersome process of applying for disability.
Thank You, SC Thrive Sites

SC Thrive would not exist without the efforts of our Sites and Benefit Counselors. Currently, we have four different types of active sites. **Community Sites** are those utilizing the online application system for application completion and submission. **Executive Sites (#)** are organizations utilizing the online application system for application completion, submission and case management. **SNAP Partner Sites (+)** are those who partner with SC Thrive to provide education and outreach to clients to reduce food insecurity. **Premier Sites (*)** are recognized by SC Thrive and the South Carolina Department of Health and Human Services for connecting and educating clients on available medical assistance options.

A Father's Place - Conway
A Father's Place - Georgetown
A Father's Place - Myrtle Beach
Access Kershaw
ACCESS Network, Inc. - Hampton
AccessHealth Greenville County
AccessHealth Horry
AccessHealth Lakelands
AccessHealth Lowcountry
AccessHealth Spartanburg, Inc.*#+
Acts Metro
ACTS of Aiken County*
Addus Healthcare
Advocates for Youth
Agape Family Life Center
Agape Senior
Aiken County School District
All Care Services
Allendale County Adult Education
Alston Wilkes Society
Amelia Village Elderly Housing
Anderson Interfaith Ministries (AIM)*
AnMed Health
Barnwell County First Steps Partnership
Battered But Not Broken Ministries
Beaufort County First Steps
Belton Interfaith Ministries Association (BIMA)
Bethel AME Church - Columbia
Bethel AME Church - Georgetown
Bethesda Church of God
BirthMatters
Bluffton Self Help
Bon Secours St. Francis Health System
Brown Chapel AME
Butterfly Foundation
Butterfly House
Calvary Life Comm. Dev. Corp. - Laurens
CareSouth Carolina*#
Careteam, Inc.
Carolina Community Actions, Inc.
Carolina Health Centers
Carolina Human Reinvestment
Carolinas Literacy Network
Carvers Bay Branch Library
CASA - Family Systems
Catawba Indian Nation
CDC of Marlboro County
Center for Community Services
Chandler Creek Village - Volunteers of America
Channel The Beacon
Charleston Area Senior Citizens
Charleston HALOS
Chesterfield County First Steps
Children’s Place, Inc.
Christ Central Ministries - Columbia
Church of the Resurrection
Churches Assisting People
City of Columbia Parks and Recreation
Claffin University
Clover Area Assistance Center*
Clover Family Resource Center*
Clover School District
Columbia College
Columbia Family Shelter
Community Bible Church
Community Initiatives of Greenwood Country+
Community Medical Clinic of Kershaw County**
Community Progressive & Creative Youth, Inc.
Community Works
Cornerstone Family Worship Center*
Croft House, Inc.
Cross Community Center
Dorchester Seniors, Inc.
Dream Center - Easley
East Coast Migrant Head Start - Camp Care
East Cooper Community Outreach*
Eau Claire Cooperative Health Center, Inc.
Edgefield County Hospital*
El-Jireth Pentecostal Apostolic Church
Fairfield County First Steps
Fairfield Memorial Hospital*
Family Connection of South Carolina*
Family Services, Inc.*
Fetter Health Care Network#
Finklea Community Center
First Assembly of God
First Choice Community Center*
Florence County School District 3
Florence Crittenton Program
Florence Library System - Pamplico Branch
Foothills Family Resources*
Fort Mill School District
Genesis Community Involvement Center
Genesis Health Care d/b/a Olanta Family Care#
Georgetown Community Care Network
Goodwill - Decker Blvd.
Goodwill Job Link Center - Beaufort
Goodwill Job Link Center - Bluffton
Goodwill Job Link Center - Murrells Inlet
Goodwill Job Link Center - Walterboro
Goodwill Financial Stability Center - Simpsonville*
Goodwill Financial Stability Center - Berea*
Goodwill Industries of Lower South Carolina
Goodwill Job Connection - Camden
Goodwill Job Connection - Decker Blvd.
Goodwill Job Connection - Seneca
Goodwill Job Connection - St. Andrews
Goodwill of Sumter
Goodwin Elementary
Greater Faith and Joy Church
Greenville County First Steps
Greenwood County Adult Education
Greer Relief & Resources Agency, Inc.
Hampton Memorial Library
Harvest Hope Food Bank - Richland County+
Harvest Hope - Greenville+
Harvest Hope Lexington Emergency Food Pantry+
Healthy Columbia
Helping Hand Healing Outreach Mission
Helping Hand of Myrtle Beach**
Helping Hands of Georgetown Inc.
Helping Hands of Goose Creek
Heritage FQHC#
Holy Cross Faith Memorial Episcopal Church
Housing and Benefits Connections Center
Increasing H.O.P.E Financial Training Center
International Center of York County
Iron City Ministries, Inc.
James R. Clark Memorial Sickle Cell Foundation
James Simons Elementary School
Jasper County School District
Jericho Road Community Church
Jewish Family Services
John A. Martin Primary Health Care Center
Joseph F. Sullivan Center
JumpStart Ministry
Kershaw Area Resource Exchange (KARE)
Kershaw County Library - Bethune Branch
Kershaw County Library - Camden Branch
Kershaw County Schools
Kingdom Vision Christian Center
Labor in the Field
Lake City Community Hospital#
Lake City Public Library++
Lakeside Apartments
Lancaster Adult Education
Lancaster Fatherhood Project
Lexington County Comm. Mental Health Center
Lexington District 2 & 4 Adult Education
Lexington Interfaith Community Services
Lexington/Richland District 5
Lighthouse Ministries of Florence
Little River Medical Center, Inc.#
Little Steps
Low Country Healthy Start
LowCountry AIDS Services
LowCountry Food Bank++
Lower Richland High School
LRADAC *#
Lt. Governors Office on Aging
Macedonia Church of God of Prophecy
Maia Moms
Marian Wright Edelman Public Library
Meeting Street Academy - Spartanburg*
Memminger Elementary
Mental Health America of Aiken County
Metanoia
Middle Tyger Comm. Cntr. District 5 Family Ministries*
Midland Park Community Ministries
Midlands Community Development Corporation
Midlands Fatherhood Coalition - Lexington
Midlands Partnership for Community Health
Ministerio Victoriosos en Cristo Inc.
Mission of Grace Ministries
Mount Zion African Methodist Episcopal Church
Mountain Lakes AccessHealth
Neighborhood House of Our Lady of Mercy Outreach
New Day on Mill
New Dimensions Ministries
New Directions of Horry County, Inc.
New Horizon Family Health Services - Greenville*
New Horizon Family Health Services - Travelers Rest*
New Horizon Family Health Services, Inc.*
New Light United Methodist Church
New Mind/ReFlight
New Zion Ref. Methodist Union Episcopal Church
North Strand Helping Hand**
Nurse Family Partnership
One80 Place
Operation Restoration
Orangeburg Family Health Center#
Orangeburg - Calhoun Technical College#
Our Lady of Mercy Outreach
Our Lady of the Valley Catholic Center*
Palmetto AIDS Life Support Services (PALSS)
Palmetto Goodwill of Lower South Carolina
Palmetto Missionary Baptist Church
Palmetto Primary Care Physicians
Palmetto Project
PASOs - Charleston, Berkeley, Dorchester*
PASOs - Beaufort & Jasper Counties*
PASOs - Coastal Plain Rural Health Network*
PASOs - Greenville*
Pee Dee Healthy Start - Florence
Pendleton Place for Children and Families
Piedmont Center for Mental Health
Piedmont Community Actions
Pilgrim's Inn
Poyner Adult Education for Florence Schools
Project Care
Redemption World Outreach Center
ReGenesis Health Care*
Rembert Area Community Coalition
ReNew Our Community*
ResCare HomeCare
Revelation Church of Word and Deed
Richland County Public Library - Main
Richland School District 2*
Ridgeway Community Center, Inc.*
Rock Hill Family Resource Center*
Roper St. Francis Healthcare
S.P.I.R.I.T. Ministries
Safe Passage - Rock Hill
Saint Lawrence Place
Salvation Army of Cherokee County
Sanders - Clyde Elementary
Sandhills Medical Foundation, Inc.
Santee - Lynches Affordable Housing & CDC
SC Thrive##
SC Thrive Contact Center##
SC Works Cherokee
SCDOR Division of Young Offender, Parole, & Re-Entry
SCSU-Dept. of Human Services/Social Work
Sea Haven, Inc.
Seacoast Church Summerville
Seacoast West Ashley
Second Baptist Church Benevolent Ministry
Sedgefield Intermediate School
Shiloh AME
Singleton Health Center
Sistercare, Inc.
Smith Medical Clinic
South Carolina Department of Social Services
South Carolina Self-Serve#
South Sumter Resource Center
Southeastern Housing Foundation
Spartanburg Alcohol & Drug Abuse Comm.*#
Spartanburg County Public Library
Spartanburg Housing Authority
Spartanburg Interfaith Hospitality Network
Spartanburg School District 3
Spirit of the Living God Holiness Church
St. Elizabeth's Place
St. James-Santee Family Health Center*#
St. Luke's Free Medical Clinic
St. Luke's Lutheran Church
Sumpter Free Health Clinic*#
Sword of Truth Ministry
Take It To The Streets
Tender Hearts Ministries
The Cooperative Ministry
The Free Medical Clinic, Inc.
The Greenville Housing Authority
The Haven, Inc.
The Nurturing Center
The Parenting Place: Prevent Child Abuse
Pickens County
The Phoenix Center-Detox#
The Pressley House, Inc.
The Salvation Army of Charleston, SC
The Samaritan House of Orangeburg, Inc.
The Step Up, Inc.
TOTAL Ministries
Transitions
Tricounty Family Ministries
Trident Area Agency on Aging*
Trident Family Health Center#
Trident Technical College#
Trident United Way*#
Tri-District Adult Education
Triumphant Church of Our Lord Jesus Christ
True Faith Holiness Church
TUW Berkeley Prosperity Center*
TUW Dorchester Prosperity Center*
TUW Harleville/Ridgeville Elementary*
TUW Mary Ford Elementary Links Site
TUW North Charleston Elementary Links Site
TUW St. Stephens Middle Links Site
Union AME Church
Union Co. Comm. on Alcohol & Drug Abuse
United Ministries - Greenville
United Way of Bamberg, Colleton, & Hampton*
United Way of Greenville County - Americorps
United Way of Laurens County
United Way of Pickens County
Upstate Family Resource Center
Upstate Fatherhood Coalition - Greenville
Urban League of The Upstate
USC Immunology Center
Victorious Believers Ministries
Victory Deliverance and Restoration Ministries
Vision Educational Center
Williamsburg County First Steps
Windwood Farm Home for Children
Women Accepting Support For Pain Network
Women In Unity
York Family Resource Center*
YWCA Greater Charleston
YWCA of the Upper Lowland, Inc.

Sites are considered active if we have recorded a client logging in for any service from Jan. 1, 2014 to Dec. 31, 2014.

SC THRIVE SITES cont.

SC Thrive works with institutions of higher learning, providing access to financial assistance applications for students using The Benefit Bank of SC. We provide training for Asset Coaches at the schools about financial assistance for low to moderate income students, including veterans and military benefits, free state and federal tax filing, financial wellness information and Mental Health First Aid.

Additionally, SC Thrive provides training for Asset Coaches about community support resources for students. As staff members of the educational institutions, Asset Coaches are in a unique position to help students coordinate and balance their educational goals with their day-to-day needs.
Thank You 2014 Funders

- BlueCross BlueShield of South Carolina Foundation
- Children’s Trust of South Carolina
- Friends of the Florence Library
- Friends of the Lake City Library
- Lake City Partnership Council
- South Carolina Department of Health & Human Services
- Center for Medicare and Medicaid Services
- South Carolina Department of Social Services
- United States Department of Agriculture
- Trident United Way
- The Duke Endowment

2014 SC Thrive Financials

SC Thrive thanks the staff at South Carolina Office of Rural Health for serving as our fiscal agent during this first year of nonprofit operation.

2014 Income
- Foundations & Contracts - $3,612,976
- State Grants - $725,295
- Federal Grants - $436,194
- Program Service Revenue - $116,636
  - Interest Income - $404
Total Assets - $1,808,317

2014 Expenses
- Technology Services for All Programs - $1,713,568
- Health Education/Outreach & Contact Center - $1,033,136
- Food Security Outreach - $548,918
- Children’s Health Insurance/Navigation & Data Evaluation - $476,146
- Administration & Strategy - $425,140
- Site Support & Training - $249,875
- Veterans Benefits & Disability Program Development - $238,552
- Senior Education & Aging Resources - $206,170
Total Liabilities & Equity - $1,808,317

THANK YOU! We couldn’t do this without our many partners. SC Thrive will continue to seek out grants and other funding opportunities so that we may continually lead the citizens of South Carolina towards self-sustainability.

SC Thrive is a nonprofit 501(c)(3). Tax deductible donations can be sent to: SC Thrive, PO Box 23503, Columbia, SC 29224
Our very first recipient of SNAP benefits through TBB-SC was so grateful for her daughter and herself that she became a benefit counselor herself.
- Karen Papouchado, 2010

Even those clients who are only eligible for $16 in benefits are so happy that they qualify for something. One woman said, “It’s $16 that I can use to help pay my light bill!”
- Access Kershaw Benefit Counselor, 2011

I had a client who had an emergency appendectomy with complications. She was a single parent without insurance and her hospital bill was over $48,000. We completed the application and a few weeks later, she called me to let me know she was approved for Medicaid. The last I heard from her she was working part-time, and going to college! It was great knowing I had a hand in helping her.
- Baptist Easley Hospital Benefit Counselor, 2012

This training helped me to realize that I should start saving money for college right now because there are a lot of things to pay.
- High School Student and Budget Simulation participant, 2014

Chris was a struggling veteran. By connecting to SC Thrive’s MVP, he is now in school, working part-time and receiving some mental health care. He and his family are eating better and have better control over their lives. This experience reminded me how important our Mental Health First Aid training is.
- Lance Newman, SC Thrive Director of MVP, 2014

Thank you for the wonderful job you did with my family’s taxes. You have been a great help!
- Tax Client, 2014